

GENERAL TERMS AND CONDITIONS OF SALE FOR WTT CHAMPIONS MONTPELLIER 2025 TICKET OFFICE

1. SCOPE OF APPLICATION

1.1 These general terms and conditions of sale for the WTT CHAMPIONS MONTPELLIER 2025 ticketing service (the "General Terms and Conditions of Sale" or "GTC") govern the sale of Tickets made by WORLD TABLE TENNIS PTE. LTD. ("WORLD TABLE TENNIS") to the Buyer as well as the terms of use of these said Tickets.

1.2 The General Terms and Conditions apply automatically to the sale or provision (individually or in the form of a Pack) by WORLD TABLE TENNIS of Tickets allowing access to the WTT CHAMPIONS MONTPELLIER 2025 to any natural person or legal entity (i) sending an order, either online via the Ticketing Site, or on paper sent by email or post to Wetix Agency – 114 rue Chaptal – 92300 Levallois-Perret, or (ii) entering into a contract with WORLD TABLE TENNIS (hospitality services contract, hospitality package distribution contract, partnership agreement, contract relating to the allocation of media rights, etc.) whose main or ancillary purpose is the sale or provision of Tickets for access to the WTT CHAMPIONS MONTPELLIER 2025.

1.3 No special condition may prevail over these General Terms and Conditions, except with the prior written agreement of WORLD TABLE TENNIS. Any contrary condition, in particular of purchase, is unenforceable against WORLD TABLE TENNIS.

1.4 Any order or purchase of Tickets implies the Buyer's (or Holder's) full and unreserved acceptance of the General Terms and Conditions. To demonstrate this acceptance, the Buyer must tick the box provided for this purpose on the Order Form or the Online Form. Otherwise, their order will not be processed. The Buyer declares that they have full legal capacity and/or any authorization that may be necessary to enter into such an agreement. Validation of a Ticket, combined with entering the Stadium using the Ticket, constitutes irrevocable acceptance of the Stadium's Internal Regulations by the Holder of said Ticket. The Internal Regulations can be consulted at the Stadium entrances, and upon request by email at billetterie@wttmontpellier.com

2. DEFINITIONS

Buyer	Any natural or legal person, having the legal capacity to enter into a contract relating to the purchase of Ticket(s) for the WTT CHAMPIONS MONTPELLIER 2025 , in accordance with the General Terms and Conditions.
Ticket(s)	Tangible or intangible title of which the Ticket Holder is in possession and offering the latter, in accordance with the General Terms and Conditions, the right of access to the Stadium to attend a WTT CHAMPIONS MONTPELLIER 2025 sports session , indicated on the Ticket and to occupy the seat indicated on this same Ticket.
Single ticket	One of the Types of tickets offered for sale in all Categories, in this case a Ticket for a single Session WTT CHAMPIONS MONTPELLIER 2025 , taking place in the Stadium.
Ticket for spectators with disabilities	One of the Types of Tickets offered for sale, in this case an Individual Ticket for a single Session of the WTT CHAMPIONS MONTPELLIER 2025 taking place in the Stadium for spectators with disabilities who use a wheelchair or require an easily accessible seat .
Purchase order	The Order Form. This Order Form will only be available to the following populations: <ul style="list-style-type: none">• Table Tennis Federation clubs• To companies, associations and businesses and social and economic committees
Category	Main characteristic of a given seat in a ticketing system allowing its identification on the geographical and physical level of the Stadium.

Ticket Holder	Any person in regular possession of a Ticket, including in particular the Purchaser and the Holder(s) (if applicable).
Packs	One of the Types of tickets offered for sale in certain Categories and offering its Holder access to the Stadium for several Sessions, defined by WORLD TABLE TENNIS and referenced on the WTT CHAMPIONS MONTPELLIER 2025 Ticketing Portal taking place in the Stadium.
Additional products	<p>Additional products may be offered for sale, subject to the prior purchase of a ticket to a competition session. These products include:</p> <ul style="list-style-type: none"> • Access to the Training Stand, allowing you to watch players' training sessions from reserved areas; • Access to the Bodega, a festive space accessible during evening sessions, where a catering offer (not included in the entry price) is available.
Carrier	A natural person to whom the Ticket(s) is/are transferred in accordance with Article 6. of the T&Cs. The person accompanying the person with a disability mentioned in Article 3.3.1. of the T&Cs below is also considered, where applicable, as a Holder.
Purchase price	Subject to Article 4 below, the total purchase price including tax of the Ticket(s) allocated by WORLD TABLE TENNIS in accordance with the T&Cs.
Owner of the Stadium	The owner, operator or tenant of the Stadium to which the Ticket gives access.
Stadium Internal Regulations	<p>The Internal Regulations of the Stadium in which the WTT CHAMPIONS MONTPELLIER 2025 will take place</p> <p>WORLD TABLE TENNIS defines all the rules that Ticket Holders present within the Stadium must comply with.</p> <p>It presents the rights and obligations of the latter who can consult it at the entrances to the Stadium.</p>
Regulations	<p>In particular the following laws and regulations:</p> <ul style="list-style-type: none"> • the Law and regulations in force in France, • the statutes and regulations of WORLD TABLE TENNIS with regard to the WTT CHAMPIONS MONTPELLIER 2025, the Internal Regulations of the Stadium.
Session	<p>WTT CHAMPIONS MONTPELLIER 2025 programming period taking place during the day or in the evening during which access to the Stadium is possible upon presentation of a Ticket.</p> <p>WTT CHAMPIONS MONTPELLIER 2025 Sessions program and calendar are provisional and are provided for informational purposes only. Any changes that may be made to them will under no circumstances give rise to the exchange or refund of the Ticket(s), nor to any compensation.</p>
Seat	Corresponding to the number printed on the Ticket and the physical seat in the Stadium where the Ticket Holder must sit.
Ticketing website	Website accessible from the URL: https://tickets.wttmontpellier.com/fr made available to customers by WORLD TABLE TENNIS for the purpose of selling Tickets and on which you can find, for example, the sales path or the downloadable Order Form.
Stadium	Official website of the WTT CHAMPIONS MONTPELLIER 2025 where the competition will take place and including all areas whose access is subject to the presentation of a

	Ticket. The official Stadium of the WTT CHAMPIONS MONTPELLIER 2025, on the day of publication of the T&Cs is Sud de France aréna (Rte de la foire, 34470 Pérols)
Types of Tickets	Thermal or electronic tickets that can be printed on paper (E-Ticket)

3. RULES OF SALE

3.1 General rules

The sales period runs from July 28, 2025 to November 2, 2025. Information on the fare categories available for sale is available on the Ticket Office Website.

The Purchase Prices and the map showing the location of the Seats in each Category will be indicated on the Ticketing Site before the order is confirmed. This map is provided for information purposes only, which the Buyer acknowledges and accepts.

3.2 Command mode

3.2.1 The purchase of individual Tickets or Packs can be done in two ways:

- For Groups & CSE: Complete the Order Form downloadable from the Ticketing Portal, by email to the following address: billetteriegrouperes@wttmontpellier.com.
- For those wishing to purchase Tickets: Order via the Ticket Office Website

3.2.2 Each Buyer is required to provide the information required to ensure the processing of his order.

3.2.3 It is the sole responsibility of the Buyer to ensure that:

- the Order Form or Online Form has been correctly completed and contains all personal contact details and information necessary for payment;
- at the time of payment under the conditions of Article 4, the available balance of the bank account linked to the means of payment used is sufficiently high to cover the Purchase Price (increased by delivery/handover costs) of the Ticket(s) (including any bank charges);
- The Buyer is responsible for ensuring the validity of their personal data and keeping them up to date, particularly before sending the Tickets.

3.2.4 For orders made via the Online Form, by clicking on the "VALIDATE YOUR ORDER" button/field of the Online Form, the Buyer acknowledges having read, understood, accepted and agreed to comply with the General Terms and Conditions and consents to the execution of the contract concluded electronically as well as to the exchange of information with the Buyer and WORLD TABLE TENNIS by email before the conclusion of the latter and/or as part of its execution, in accordance with Article 1127-2 of the Civil Code.

3.2.5 Furthermore, in accordance with Article L.221-28 (12°) of the Consumer Code, the Buyer is reminded that the right of withdrawal does not apply to the order of Tickets for which the price has been collected by WORLD TABLE TENNIS

3.3 Tickets for people with disabilities / children under 4 years old

3.3.1 Holders of a disability card with a disability greater than 80% and who use a wheelchair, people with a difficult standing card or a disability card specifying "need for assistance" or "blindness", have specific Tickets. People with disabilities can reserve places by filling out the contact form provided for this purpose on the WTT Champions Montpellier 2025 ticketing website.

Any person with a disability may be accompanied to the Stadium (limited to one companion per person). To do so, an additional Ticket for the companion must be ordered when the person with a disability places their order. The General Terms and Conditions governing the companion Tickets are identical to those applicable to the order for the person with a disability. Any purchase of a ticket for an additional companion will be at the current rate and subject to availability.

3.3.2. Access to the Stadium is free for children under 4 years old accompanied by a person with a Ticket, upon presentation of an identity document, it being specified that only one (1) child per person with a Ticket may benefit from free access to the Stadium and the competition tracks. As no place is allocated to them, accompanied children under 4 years old must sit on the accompanying person's lap. The WORLD TABLE TENNIS customer service located at the entrance to the Stadium will give one (1) free ticket to the accompanying person allowing the child under 4 years old to access the Stadium.

3.4 The allocation of Tickets complies with the following rules:

- a. Orders placed by sending an Order Form are processed in the order in which they are received and subject to availability.
- b. Orders placed online on the Ticket Office Site will be processed in real time.
- c. For orders placed via Purchase Order, when the Buyer's order cannot be fully satisfied it will not be processed, which the Buyer expressly acknowledges and accepts.
- d. The Buyer is informed of the result of the processing of his order by telephone or by email.

3.5 Change of placement

WORLD TABLE TENNIS reserves the right, for reasons related in particular to technical, logistical, security requirements, or in the event of force majeure, to modify the seating assigned to a Buyer, even after the ticket has been issued. In this case, the Buyer will be assigned a seat of an equivalent or higher category, without this giving rise to a right to a refund or any compensation.

It is specified that the seating information given on the ticket (in particular seat, row or block number) is provided for information purposes only and is not contractually binding.

3.6 Non-compliance

In the event of non-compliance by the Buyer with his obligations under Article 3, or with the rules relating to the Ticket order provided for in the same article, the Buyer is informed that his order cannot be processed by the ticketing service, which the Buyer expressly acknowledges and accepts.

4. PAYMENT

4.1 The Ticket Purchase Price is indicated in euros including all taxes. The Ticket Price is payable by bank transfer or credit card using two (2) order methods:

- a. Payment of orders via the online form: bank card
- b. Payment of orders via the Order Form: transfer

4.2 E-cards or virtual cards are not accepted.

4.3 Any payment incident automatically results in the invalidation of the order.

4.4 For any information on payment methods, please send your request to the following address:

billetterie@wttmontpellier.com

4.5 The Tickets remain the property of WORLD TABLE TENNIS until the registration of the effective and final collection of the sums due for said Tickets.

5. OBTAINING TICKETS

The e-Tickets will be available closer to the event and must be downloaded by the Buyer via their personal account created for the purposes of their order on the Ticketing Site and, where applicable, transferred to the Holder in accordance with the procedure referred to in Articles 6 below, as the case may be.

6. SPECIFIC CONDITIONS OF USE OF TICKETS

6.1 The resale/offer for resale or exchange/offer for exchange of Tickets, even free of charge, is strictly prohibited, as is advertising for resale. This prohibition does not apply to the resale by a Buyer to one or more Holders within their private circle.

6.2 In the case of a purchase made for one or more Holders belonging to the Buyer's private circle, the transaction may take place if and only if the Buyer attends the Session and resells his/her Ticket(s) personally and for an amount that is not higher than the Purchase Price and on condition that the Holder accepts the T&Cs.

6.3 It is prohibited to conduct any promotional or commercial activity in relation to the Tickets without the prior written consent of WORLD TABLE TENNIS. Consequently, and in particular, in the absence of a signed contract or tacit agreement with WORLD TABLE TENNIS prior to any promotional activity related to ticketing for the WTT CHAMPIONS MONTPELLIER 2025, it is prohibited:

- a. For any Buyer, Holder or other third party to carry out advertising or promotions in connection with WORLD TABLE TENNIS and WTT CHAMPIONS MONTPELLIER 2025 or any Session of WTT CHAMPIONS MONTPELLIER 2025.
- b. For any Purchaser or Ticket Holder to display commercial messages on any media taken into the Stadium and in particular on their clothing.
- c. To carry out any promotional activity of any brand by any Ticket Holder, whether or not it is linked to the Ticket(s) within the Stadium.
- d. To use the Tickets in connection with any promotion, advertising, fundraising, auction, raffle, for commercial or non-commercial purposes.
- e. To use the Tickets as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstakes.
- f. To combine and sell Tickets as part of a package of goods or services (e.g. hospitality provision).
- g. To combine and sell Tickets as part of a travel or accommodation/hotel package (e.g. combined flight-hotel-Ticket package).

6.4 Any behavior by a Ticket Holder that is contrary to article 6 of the T&Cs will result in the cancellation of their Tickets, for one or more Session(s), and where applicable the automatic termination of the contract concluded with WORLD TABLE TENNIS without any other necessary formality.

In such a situation, the Buyer is exposed to the following measures:

- a. be refused entry to the Stadium (or even be expelled if necessary)
- b. non-reimbursement of his/her Ticket(s)
- c. legal action by WORLD TABLE TENNIS in accordance with applicable law.

The preceding provisions are without prejudice to any other action that WORLD TABLE TENNIS may take to obtain compensation for the damage suffered.

6.5 Dematerialized Tickets (E-tickets)

- The conditions of use of e-Tickets are:

- a. The e-Ticket is only valid for the Session indicated on the front of its support. It is neither exchangeable nor refundable;
- b. The E-Ticket must be printed by the Buyer or the Holder, as the case may be, by their own means and at their sole expense, in portrait format on blank, white A4 paper (front and back), without changing the print size, using an inkjet or laser printer. No other medium (electronic, PC screen, laptop screen, mobile phone, etc.) is valid. Any E-Ticket that is partially printed, soiled, damaged or illegible will not be considered valid. In the event of poor print quality, it is recommended to reprint the E-Ticket using another printer. To reprint the E-Ticket, refer to the "My Account" section on the Ticketing Website. WORLD TABLE TENNIS declines all responsibility for anomalies occurring during the printing of the E-Ticket;
- c. E-Ticket control: once inside the Stadium, the holder of the E-Ticket must keep it at all times, the E-Ticket must be presented during any checks in the Stadium.

7. ACCESS TO THE STADIUM

7.1 Access to the Stadium will be authorized at the times indicated on the Ticket and published on the WTT CHAMPIONS MONTPELLIER 2025 Ticketing Portal. However, WORLD TABLE TENNIS cannot guarantee access to the Ticket Holder fifteen (15) minutes before the end of the Session indicated on the Ticket.

7.2 Access to the Stadium will be:

- a. Subject to compliance with the Regulations and in particular the Stadium's Internal Regulations.
- b. Authorized on condition of presenting a valid Ticket for each person (regardless of age) and, upon request, any official identity document (passport or national identity card)
- c. Any exit from the Stadium is final.
- d. Tickets for the Training Stand and the Bodega do not, on their own, grant access to the Stadium. They only grant access to the areas specifically reserved for them, located inside the Stadium. Access to the Stadium remains conditional upon presentation of a valid ticket for the relevant competition session.

8. BEHAVIOUR IN THE STADIUM

8.1 For security reasons, persons attending a Session must, at the request of accredited security personnel:

- a. Present their valid Ticket in the name of the Ticket Holder as well as an identity document in order to be able to check their identity;
- b. Submit to security checks for access to the Stadium, under the conditions provided for in Article L. 613-3 of the Internal Security Code. Accredited security personnel are authorized to search the Ticket Holder's clothing and/or belongings with the latter's authorization (in the event of a categorical refusal by the latter, access to the Stadium will be refused);

8.2 It is strictly forbidden in the Stadium to express, distribute or display objects, to propagate messages which may infringe the rights of others, whether they are, without limitation, racist, homophobic, hateful, xenophobic, sexist, religious, political or other.

8.3 The Ticket Holder must comply with all provisions set out in the Stadium's Internal Regulations, which include a list of objects and behaviors that are not authorized within the Stadium.

8.4 Unless authorized by WORLD TABLE TENNIS, it is strictly prohibited in the Stadium:

- a. To access areas closed to the public or reserved for accredited persons. More generally, the Ticket Holder must remain in the area (Category) corresponding to their access title.
- b. To enter or attempt to enter the land or any area adjacent to it.

8.5 Any Ticket Holder attending one of the Sessions or present within the Stadium is strictly prohibited from collecting, storing, distributing, communicating, publishing, delivering and/or making available to any person or organization whatsoever, by any means whatsoever and from any location within the Stadium, free of charge or for a fee, any data, statistics, information or facts relating to the progress of any event in progress (including but not limited to live results, warnings given to an athlete by the referee, refereeing errors, injuries, etc.) of which they become aware. In the event of a violation of the prohibition set out in this article, the offender is liable to one or more of the sanctions provided for in article 8.7 below, with WORLD TABLE TENNIS reserving the right to take any legal action or proceedings against them. The continued use of laptops or electronic devices is also strictly prohibited in areas adjacent to the tracks, reserved for spectators.

8.6 For reasons of sporting ethics related to the preservation of the integrity of table tennis competitions, any Purchaser or Holder of a Ticket is prohibited from engaging, directly or through an intermediary, by any means whatsoever (in particular through an online public communication service), in bets in any form whatsoever (including private bets between individuals) in connection with the WTT CHAMPIONS MONTPELLIER 2025 within the Stadium. In the event of violation of this prohibition, WORLD TABLE TENNIS may take all measures, which may include the expulsion from the Stadium of the person concerned.

8.7 Any behavior contrary to one of the stipulations of Article 8 will result in the Ticket Holder's immediate exclusion from the Stadium, the cancellation of their Tickets and, where applicable, the automatic termination of the contract concluded with WORLD TABLE TENNIS.

9. IMAGE RIGHTS AND SOUND AND VISUAL RECORDINGS

9.1 Any Holder (adult or minor) of a Ticket is informed that he or she may be photographed and/or filmed by the WORLD TABLE TENNIS teams and/or by any third party authorized by WORLD TABLE TENNIS (in particular and not limited to media operators - television teams, photographers, print and Internet journalists, etc. -, the official partners/suppliers of WTT CHAMPIONS MONTPELLIER 2025 and/or WORLD TABLE TENNIS, etc.). Consequently, the Ticket Holder expressly and free of charge authorizes (i) the capture of his/her image by any means and (ii) the exploitation of his/her image on all media (press, poster, prospectus, digital, analog, etc. without limitation of quantity) and for all types of broadcasting (television, cinema, exhibition, website, social networks, etc.), by WORLD TABLE TENNIS and/or by any third party authorized by WORLD TABLE TENNIS (in particular but not limited to the decentralized bodies of WORLD TABLE TENNIS, by media operators - television crews, photographers, journalists from the written and Internet press, etc., by the official partners/suppliers of WTT CHAMPIONS MONTPELLIER 2025 and/or WORLD TABLE TENNIS, etc.), for all purposes, including commercial (in particular but not limited to the promotion of WORLD TABLE TENNIS, its products/services, its activities, the Tournament and its animations, the Stadium, the quality of official partners/suppliers of WTT CHAMPIONS MONTPELLIER 2025 and/or WORLD TABLE TENNIS and their products/services, etc.), as well as on the occasion of the television broadcast of WTT CHAMPIONS MONTPELLIER 2025. This authorization is valid for exploitation throughout the world and for the entire legal duration of protection of copyright relating to the media mentioned above. The Purchaser of one (or more) Ticket(s) guarantees to WORLD TABLE TENNIS that he/she has informed the Holder(s) of the Ticket(s) of the terms of this article, as well as the holders of parental authority of the minor Holder(s), and has obtained their prior consent.

9.2 It is strictly forbidden to broadcast and/or make available to the public, live or delayed, in whole or in part, whether free of charge or for a fee, any sound recording and/or any animated image captured by any means within the Stadium, for any type of public access, and whatever the broadcasting method (Internet, radio, television, mobile phones, data storage accessories or any other current and/or future media), without the prior and express authorization of WORLD TABLE TENNIS.

This prohibition aims in particular, but not limited to:

- any capture and/or any broadcast and/or any provision and/or any incorporation of still or animated images and/or sound recordings captured within the Stadium, on online community file-sharing sites or platforms, within digital publication media (webzines, etc.), as well as within any visual and/or sound work or production (films, documentaries, etc.);
- any capture and/or any broadcast and/or any provision, regardless of access or broadcast method, of any still or animated image or series of still or animated images which are of a promotional and/or commercial, abusive or excessive nature, or which are contrary to morality or public order;
- any recording and/or any broadcasting and/or any provision of images of the WTT CHAMPIONS MONTPELLIER 2025 matches, whatever the category and on any competition track whatsoever;
- any recording and/or any broadcasting and/or any provision of images of training sessions organized within the Stadium for the entire duration of the WTT CHAMPIONS MONTPELLIER 2025
- any recording of competition tracks; - any production of live broadcasts and sets, even recorded, from any location in the Stadium;
- any solicitation and any recording of private interviews with players; - any marketing of images captured within the Stadium;
- any creation, from any image captured, on any medium whatsoever, of a magazine or a specific program having as its main or accessory object the WTT CHAMPIONS MONTPELLIER 2025
- any communication regarding the use of images captured during the WTT CHAMPIONS MONTPELLIER 2025
- any use of all or part of the images captured within the Stadium for promotional purposes (trailers, etc.);
- the fact of associating and/or associating any image captured within the Stadium with the brands, logos and distinctive signs of WTT CHAMPIONS MONTPELLIER 2025 and WORLD TABLE TENNIS the fact of associating, directly or indirectly, all or part of the images captured within the Stadium with any

brand and/or name, whether commercial or not, in particular within the framework of sponsorship (advertising or other).

In the event of a violation of the prohibitions set out in this article, WORLD TABLE TENNIS reserves the right to take action against the offender, who is liable to one or more of the sanctions provided for in the General Terms and Conditions without prejudice to any other action.

10. PROHIBITED ITEMS

For the comfort and safety of participants, the following items are strictly prohibited within the Arena:

- Food and drinks from outside
- Luggage and backpacks with dimensions greater than 35cm x 20cm x 30cm
- Glass objects, cans and aerosol cans
- Any object that could reasonably be considered a weapon or dangerous product, including knives, firearms, sharp or pointed objects and explosives such as fireworks and smoke bombs
- Lasers and flashlights
- All illegal substances
- Bicycles, skateboards and scooters
- Animals
- Loud musical instruments, including but not limited to drums, whistles, vuvuzelas, horns without prior agreement from WORLD TABLE TENNIS
- Projectiles that may reasonably be considered by WORLD TABLE TENNIS as likely to cause injury, nuisance or be likely to disturb others, including balls, frisbees, rackets or other similar objects
- Electronic devices such as I pads, tablets or computers are permitted in the venue but are prohibited from use during the event with the exception of mobile phones for personal use.
- Flags larger than 1m X 2m
- Flags, posters or any other form of display bearing the trademark or emblem of Belarus or Russia
- Please note that the Taipei flag may be displayed, as well as all flags that comply with and are approved by the IOC.
- Flags brought into the enclosure may not be hung on seats, rails, nor block the view or disturb the comfort of spectators.
- LED panels, banners with dimensions greater than 42cm x 29.7cm
- Flag stands, tripods and selfie sticks
- Remote-controlled vehicles, drones, and unmanned flying machines
- Chairs and stools
- Inflatable balloons, helium balloons
- Any other object considered by the WTT to be likely to cause injury or public nuisance

In the event of violation of the prohibitions set out in this article, WORLD TABLE TENNIS reserves the right to take action against the offender, who is liable to one or more of the sanctions provided for in the General Terms and Conditions without prejudice to any other

11. NO SPECTATORS ALLOWED

10.1 No Ticket Holder is permitted to attend a Session if they are an “Excluded Person”

10.2 For the purposes hereof, the term “excluded person” means:

- a. any person who is subject to a ban from competition and/or stadium regularly pronounced (i) by the disciplinary bodies of WORLD TABLE TENNIS, or (ii) by the international institutions regulating the practice of table tennis (ITTF);
- b. any person prohibited by the Stadium Owner from attending events organized in the Stadium;
- c. any person who has not complied with or who does not comply with all or part of these T&Cs.

10.3 If a Ticket Holder is an excluded person pursuant to Article 10.2 above, this will result in the cancellation of their Tickets, for one or more Session(s), and where applicable, the automatic termination of the contract concluded with WORLD TABLE TENNIS, without any further formality required.

12.PERSONAL DATA

11.1 The personal data requested in the Online Form or the Order Form will be processed by WORLD TABLE TENNIS for the purposes of processing the Ticket order and for the organization of the Sessions (in particular for security reasons). This information is recorded and stored in a specific file managed by WORLD TABLE TENNIS for this purpose. WORLD TABLE TENNIS is the entity responsible for processing this data.

11.2 The personal data processed by WORLD TABLE TENNIS in this context will be accessible only by personnel authorized by WORLD TABLE TENNIS and may be shared, to the extent necessary, with authorized third parties and in particular with: external service providers or consultants (for example for the management of ticketing and the Ticketing Portal), WORLD TABLE TENNIS partners including Wetix Agency for the purposes of commercial prospecting (subject to the prior agreement of the Buyer) and the competent authorities at their request (for example for security-related issues) or if required by law or regulation.

11.3 In accordance with the provisions of Articles 38, 39 and 40 of the "Informatique et Libertés" law of 6 January 1978 (as amended), the Purchaser and the Ticket Holder have the right to access, modify, rectify and, where applicable, delete data concerning them, as well as the right to object to their processing, subject to providing a legitimate reason.

11.4 If the Buyer has agreed to his personal data being processed by WORLD TABLE TENNIS or transferred to its partners for the purposes of commercial prospecting, by checking the corresponding box on the Online Form or the Order Form, he may subsequently object at any time.

11.5 To exercise the rights referred to in Articles 11.3 and 11.4 or for more information on the processing of their personal data by WORLD TABLE TENNIS, the Buyer or the Holder may contact WORLD TABLE TENNIS at the following address: billetterie@wttmontpellier.com

11.6 Personal data provided in the Online Form or Order Form are stored and processed through the Ticketing Portal in accordance with the Ticketing Portal's privacy policies.

13.FORCE MAJEURE

12.1 WORLD TABLE TENNIS shall be released from any liability for non-performance, late performance or imperfect performance of its obligations due to a case of force majeure as defined in Article 1218 of the Civil Code, which may in particular result in the total cancellation, partial cancellation, postponement of WTT CHAMPIONS MONTPELLIER 2025, or the organization of WTT CHAMPIONS MONTPELLIER 2025 behind closed doors or at a reduced capacity (taking into account the normal capacity of the Stadium), and thereby obliging it to cancel all or part of the Tickets ordered for WTT CHAMPIONS MONTPELLIER 2025. For all practical purposes, cases of force majeure shall include endemics, epidemics and pandemics (including Covid-19), as well as any decisions aimed at combating them taken by governmental, public, administrative or judicial authorities, binding on WORLD TABLE TENNIS and having an impact on the organization of the WTT CHAMPIONS MONTPELLIER 2025.

12.2 In the event of postponement of a Session, the initial Ticket remains valid to attend the Session on the new date set by WORLD TABLE TENNIS.

14.TERMINATION OF CONTRACT/REFUND

Where applicable, cancellation due to force majeure of all or part of the Tickets ordered for the WTT CHAMPIONS MONTPELLIER 2025 will automatically result in the termination of the contract (the T&Cs) concluded between WORLD TABLE TENNIS and the Purchasers of the cancelled Tickets. Tickets cancelled and/or refunded under Articles 12 and 14 of the T&Cs may be refunded up to their Purchase Price (excluding management fees), for the exclusive benefit of the Purchaser, under the conditions set out below:

The Buyer, a natural person, or the authorized representative of the Buyer, a legal entity, will obtain a refund for their Ticket on the bank card used for the purchase, on a date and according to terms that will be communicated later by WORLD TABLE TENNIS.

If the payment was not made by credit card, if the credit card is no longer valid, or if it is not possible to proceed with the refund by this means for any reason, the Buyer will contact WORLD TABLE TENNIS so that it can transmit the means of payment on which the refund should be made. The Ticket will be refunded as soon as possible according to the means of payment transmitted to WORLD TABLE TENNIS.

15.CREDIT

14.1 Principle: Notwithstanding the provisions of Article 13, and in the event of a legal or regulatory provision authorizing it, as soon as the contract (the General Terms and Conditions) is terminated due to force majeure, WORLD TABLE TENNIS reserves the right to offer the persons concerned, instead of a refund of the price of their Tickets, a credit note equal to the purchase price of the canceled Tickets (including management fees), usable under the conditions described below, unless otherwise provided by law. Where applicable, a refund of the price of the canceled Tickets may not be requested during the entire period referred to in the last paragraph of this article.

14.2 Information for Buyers: If WORLD TABLE TENNIS wishes to offer a credit note in lieu of a refund of the price of the cancelled Tickets, the Buyers concerned will be informed within thirty (30) days following the termination of the contract (the T&Cs). The information will specify the amount of the credit note, as well as the conditions of its time limit and validity period.

14.3 Conditions for implementing the credit note: Where applicable, within three (3) months following notification of the termination of the contract (the GTC), Buyers whose Tickets have been cancelled will be offered a new service allowing the use of the credit note, of the same nature and category as the service provided for in the terminated contract (the GTC), at a price not higher than that of the service provided for in said contract, and not giving rise to any price increase other than those which may result from the purchase of associated services (if the terminated contract provided for such services).

14.4 Validity period: Where applicable, the persons concerned will be informed of the period during which they can accept WORLD TABLE TENNIS's proposal. This period will take effect from the receipt of WORLD TABLE TENNIS's proposal and may not in any event exceed eighteen (18) months. If a contract for the new service is not concluded at the end of the validity period determined by WORLD TABLE TENNIS, the latter will reimburse all payments made for the acquisition of the cancelled Tickets. Where applicable, WORLD TABLE TENNIS will reimburse the balance of the credit note that has not been used.

16.NON-COMPLIANCE WITH THE GENERAL CONDITIONS OF SALE

Without prejudice to any other action, the violation, by the Purchaser or the Holder of a Ticket, of any of the provisions of the General Terms and Conditions, will expose the offender to one and/or other of the following sanctions:

15.1. Termination of the order. Any violation by the Buyer of any of the provisions of the General Terms and Conditions may result, if WORLD TABLE TENNIS so deems, in the immediate, automatic and without formality termination of his order, at the Buyer's exclusive fault. In this case, the Buyer will not be able to collect the Ticket(s) covered by said order, which will then be put back on sale by WORLD TABLE TENNIS, and/or will be refused entry to the Stadium, without being able to claim any reimbursement or compensation.

15.2. Termination of the sale. Any violation by the Buyer or Ticket Holder of any of the provisions of the General Terms and Conditions may result, if WORLD TABLE TENNIS so deems, in the immediate, automatic and informal termination of the sale at the Buyer's sole fault. In this case, the Ticket(s) will be cancelled and the Buyer or Holder will be refused entry to the Stadium without being able to claim any refund or compensation.

15.3. Expulsion from the Stadium. Any violation by the Buyer or Ticket Holder of any of the provisions of the General Terms and Conditions and/or the Stadium's Internal Regulations and/or, where applicable, the spectator health protocol, while in the Stadium, may result in the expulsion of the Buyer or Ticket Holder from the Stadium. Expulsion will automatically result in the confiscation and invalidation of the Ticket (including any

service associated with the Ticket) of the offending person, to the exclusion of any reimbursement or compensation. In the event that the offending person has acquired or is the Holder of one or more Ticket(s), and/or any other access ticket, for any day of the WTT CHAMPIONS MONTPELLIER 2025 after his/her expulsion, WORLD TABLE TENNIS reserves the right to cancel said Ticket(s) (including any service associated with said Ticket(s)) and/or access ticket, for which only the purchasers may request a refund.

15.4. The fact that WORLD TABLE TENNIS does not take advantage of the violation by the Buyer or the Holder of a Ticket of any of the provisions of the General Terms and Conditions of Sale cannot be interpreted as a waiver by WORLD TABLE TENNIS of the right to subsequently take advantage of said violation.

17.MISCELLANEOUS

16.1 Before the first Session, WORLD TABLE TENNIS reserves the right to modify, if necessary, these General Terms and Conditions in order to ensure the smooth running of the Sessions. WORLD TABLE TENNIS will inform each Buyer of said modifications by email sent to the address indicated by the Buyer in the Online Form or the Order Form and each Buyer may, if applicable, accept these modifications, withdraw their order or terminate the contract concluded with WORLD TABLE TENNIS. The terms and consequences of such termination will be detailed in this email.

16.2 If any provision of these T&Cs is found by any jurisdiction, regulatory body or competent authority to be unenforceable, illegal or unenforceable, all other provisions of the T&Cs will remain in force.

16.3 Authentic text:

- a. The T&Cs were written in French. The T&Cs will be available on the WTT CHAMPIONS MONTPELLIER 2025 ticketing portal or at: billetterie@wttmontpellier.com
- b. The T&Cs will also be available in English. In the event of any contradiction or doubt regarding the interpretation, the French version of these T&Cs will prevail.

16.4 General

The Buyer undertakes to bring to the attention of, and also guarantees compliance by, each Ticket Holder with the provisions of the General Terms and Conditions and the Stadium's Internal Regulations, and further guarantees WORLD TABLE TENNIS against any recourse resulting from the implementation of the provisions of any of these documents.

18.APPLICABLE LAW / JURISDICTION

17.1 These T&Cs are subject to French law.

17.2 any dispute relating to their enforceability, validity, interpretation and/or execution and, more generally, any dispute in relation to the sale of tickets will be submitted to the French courts.

17.3. Contact

Any request for information regarding the Ticket sales process should be addressed to customer service, which can be contacted by email at the following address: billetterie@wttmontpellier.com

19.HIERARCHY OF DOCUMENTS

In the event of any contradiction or ambiguity between the General Terms and Conditions, the Stadium's Internal Regulations, where applicable the Spectator Health Protocol or any other contractual document, the General Terms and Conditions shall prevail.